



Convenience at your fingertips!

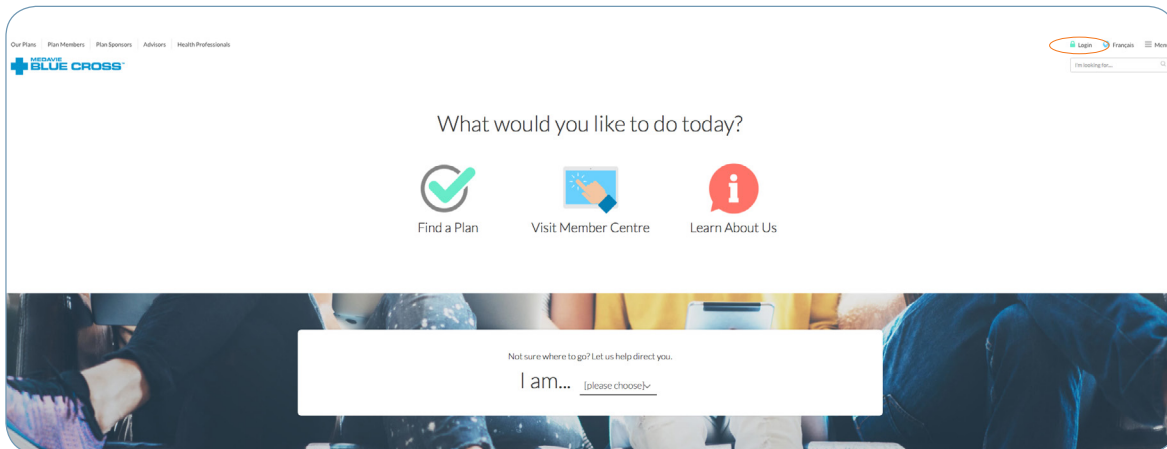
Submit your claims online through
eClaims

To give you added convenience and more options, we're launching eClaims. The new eClaims system is easy to use - if you can take a digital photo, you can submit your health and dental claims through our secure plan member site.

► First Step - Sign up for direct deposit

Before you can get started using eClaims, you need to sign up for direct deposit - to have your reimbursements deposited directly into your bank account. You can enrol for direct deposit at any time through the plan member site.

► Getting started is easy



1. Visit our website at medaviebc.ca
2. Select 'Login' in the upper right-hand corner
3. Click 'Plan Members' and 'Register Here' to get signed up.
4. Click 'eClaims' and follow the instructions
5. To find out what you'll need to submit, based on your claim - click the 'Requirements' button
6. Complete the information and attach an **electronic or scanned image** of your receipt and required forms (where applicable)
7. Read and agree to terms and conditions
8. Click 'Submit'

Your reimbursement will be deposited into your bank account within five business days.

